LETICIA FRANCINE STIDHUM, Plaintiff,	Case No: 21-cv-07163
v. 161-10 HILLSIDE AUTO AVE, LLC d/b/a Hillside Auto Outlet, and HILLSIDE AUTO MALL INC d/b/a Hillside Auto Mall, ISHAQUE THANWALLA, JORY BARON, and ANDRIS GUZMAN, Defendants.	PLAINTIFF'S COUNTER- STATEMENT OF UNDISPUTED MATERIAL FACTS IN OPPOSITION TO DEFENDANTS' MOTION FOR SUMMARY JUDGEMET

Plaintiff LETICIA FRANCINE STIDHUM through her undersigned counsels, submits this Counter-Statement of Undisputed Facts pursuant to Local Rule 56.1 in opposition to that portion of Defendants' Motion for Summary Judgment:

Hillside Auto Outlet

1. 161-10 Hillside Ave Auto, LLC ("Hillside Auto Outlet") is a domestic limited liability company formed on June 12, 2017 under the laws of the State of New York that does business as Hillside Auto Outlet and is authorized to do business in the State of New York. Kataev Decl. ¶ 3, Ex. A; Jennings Dep. 14:14-24, 17:7-8, 19:2-9; Thanwalla Dep. 17:3-18:11, 27:7-28:3; Guzman Dep. 50:10-14.

Response: Admit.

- 2. Hillside Auto Outlet is a used car dealership located at 16110 Hillside Avenue, Jamaica, NY 11432. <u>Kataev Decl. ¶ 3, Ex. A; Jennings Dep. 15:9-12; Plaintiff Dep. 31:2-14</u>. **Response:** Admit.
- 3. Hillside Auto Outlet's members are Josh Aaronson ("Aaronson"), Jory Baron ("Baron"), The Estate of David Baron ("Estate"), and Ishaque Thanwalla ("Thanwalla"), all of whom own equal membership interests of twenty-five percent (25%). Kataev Decl. ¶ 4, Ex. B; Baron Dep. 31:2-17, 37:18-38:2, 43:20-44:7, 52:2-6; Thanwalla Dep. 17:3-18:11, 27:7-28:3, 18:12-22, 19:14- 20:14, 61:14-15; Guzman Dep. 70:5-71:2, 74:23-25; Jennings Dep. 21:2-6. Response: Admit.

4. At all relevant times, Thanwalla ran the day-to-day operations at Hillside Auto Outlet and served as its general manger. Thanwalla Dep. 17:3-18:11, 27:7-28:3; Baron Dep. 38:3-

6, Jennings Dep. 25:2-5, Baron Dep. 52:2-6.

Response: Admit that Ishaque Thanwalla was the general manager of Hillside Auto Outlet at all relevant times; otherwise deny that Ishaque Thanwalla "ran the day-to-day operations" alone from late December to early January 2019. (Stidhum Aff. ¶ 25).

5. Thanwalla, but none of the other members, had the power to hire and fire employees, set the schedules and wages of employees, and to discipline employees. <u>Thanwalla</u> Dep. 68:10-17; Baron Dep. 38:7-16; Jennings Dep. 33:24-34:5, 56:20-57:4.

Response: Admit that Thanwalla had the power to hire and fire employees, set the schedules and wages of employees; otherwise deny. (Jennings Dep. 38:12-39:5).

6. The only responsibility Thanwalla did not have that the remaining members had was the ability to sign checks at the dealership, which the remaining members did on a weekly basis. Jennings Dep. 37:9-22.

Response: Admit that the remaining members (Josh Aaronson, Jory Baron, and David Baron) had the ability to sign checks at the dealership, and that they did so on a weekly basis; otherwise, lack knowledge sufficient to admit or deny the truth of this statement.

7. David Baron passed away in May 2021 and his estate currently owns his twenty-five (25%) membership interest. <u>Thanwalla Dep. 18:23-24; Baron Dep. 45:18-20; Guzman Dep.</u> 74:17-22.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

- 8. When David Baron was alive, he had no responsibilities at Hillside Auto Outlet. Thanwalla Dep. 61:17-20; Baron Dep. 45:13-17, 45:21-46:2; Jennings Dep. 36:18-22. **Response:** Deny. (Jennings Dep. 38:12-39:5; 56.1 Statement ¶ 6).
- 9. Jory Baron had no power to hire or fire employees, nor did he set employees' schedules or compensation. <u>Baron Dep. 38:25-40:12; 42:2-12; Plaintiff Dep. 58:12-15, 60:13-61:7.</u>

Response: Deny. (Jennings Dep. 38:12-39:5).

10. Jory Baron did not know basic information about employees' identities, schedules, compensation, and hiring processes, including that of the Plaintiff because he did not deal with that aspect of the dealership. Baron Dep. 34:7-16, 38:17-24, 40:13-23, 41:9-25, 48:17-49:6, 50:17-25, 54:13-55:18 (did not know of Plaintiff until after she quit and complained and later sued), 81:13-24, Plaintiff Dep. 59:4-13.

Response: Deny. (Stidhum Aff. ¶¶ 3-4; Plf Dep. 58:19-21; 59:4-7).

11. Jory Baron's role was limited to financial aspects of the dealership, such as signing checks and ascertaining the financial health of the dealership; he had no interactions with or responsibilities in connection with Plaintiff's employment. <u>Baron Dep. 31:18-32:5, 32:12-33:10, 40:24-41:8, 51:2-25; Jennings Dep. 37:9-14; Thanwalla Dep. 61:21-25, Plaintiff Dep. 58:16-21.</u>

Response: Deny. (Stidhum Aff. ¶¶ 3-4; Dep. Dep 59:21-60:15).

- 12. Aaronson had no responsibilities at Hillside Auto Outlet other than occasionally joining telephone calls with Baron and Thanwalla to discuss various issues at the dealership unrelated to Plaintiff's employment. <u>Thanwalla Dep. 62:2-3; Baron Dep. 44:14-24, 44:25-45:12.</u> **Response:** Deny. (Jennings Dep. 17:7-8; 25:12-18, 37:18-22; 39:22-25).
- 13. Guzman was a sales manager and general sales manager at Hillside Auto Outlet from 2018 through August 2019. Thanwalla Dep. 55:21-25, 56:2-24; Guzman Dep. 17:8-18:2, 50:24-51:17, 83:5-8; Jennings Dep. 60:13-18; Guzman Decl.

Response: Admit that Guzman was a sales manager from 2018 to July or August 2018; otherwise deny. (Plf Dep. 57:25-58:3; 60:4-60:7; Stidhum Aff. ¶¶ 5, 7).

14. Guzman did not have the power to hire, fire, or discipline employees in either of his roles at Hillside Auto Outlet. Guzman Dep. 68:16-69:12, 79:24-80:4; Plaintiff Dep. 57:25-58:11, 95:15-96:3; Thanwalla Dep. 152:18-153:24; Guzman Decl.

Response: Admit that Guzman did not have the power to hire, fire, or discipline employees as a sales manager from 2018 to July or August 2018; otherwise deny for period September 2018 to January 2019. (Plf Dep. 57:25-58:3; 60:4-60:7; 110-17:111:4; Stidhum Aff. ¶ 13).

15. His main responsibility as a sales manager was to ensure that all deals were processed; his responsibilities as a general sales manager included being involved in finance, which required him to work with banks, get customers approved for loans, and running credit for customers (which he also did as a sales manager). Guzman Dep. 51:18-53:7; Guzman Decl.

Response: Admit Guzman's responsibilities while being employed as a "sales manager." Admit Guzman's responsibilities thereafter while denying the title of "general sales manager." (Guzman Dep. 68:14-15; Stidhum Aff. ¶ 5, 7).

16. Serge Zanan ("Zanan") is a finance manager at Hillside Auto Outlet since November 2018. <u>Thanwalla Dep. 55:8-13, 210:15-212:19.</u>

Response: Admit.

17. Louis is another finance manager at Hillside Auto Outlet. <u>Thanwalla Dep. 55:14-15.</u>

Response: Deny. (Guzman 84:25-85:6).

Hillside Auto Mall

18. Hillside Auto Mall, Inc. is a domestic business corporation formed on December 5, 2005 under the laws of the State of New York that does business as Hillside Auto Mall and is authorized to do business in the State of New York. <u>Kataev Decl. ¶ 5, Ex. C</u>;

Response: Admit.

19. Hillside Auto Mall is a used car dealership located at 15001 Hillside Avenue, Jamaica, NY 11432. <u>Kataev Decl. ¶ 5, Ex. C; Jennings Dep. 15:5-8.</u>

Response: Admit.

20. Hillside Auto Mall is owned by Ronald Baron, Aaronson, Raymond Phelan ("Phelan"), and the Estate of David Baron. <u>Kataev Decl. ¶ 4, Ex. B; Thanwalla Dep. 21:6-20, Jennings Dep. 21:2-6, 36:10-17.</u>

Response: Admit.

21. Phelan was the general manager at Hillside Auto Mall. <u>Jennings Dep. 37:23-38:8.</u> **Response:** Admit.

<u>Plaintiff's Role, Duties, Compensation, & The Vehicle Sale Process During Her Employment</u> with Hillside Auto Outlet

22. Plaintiff worked only for Hillside Auto Outlet; she never worked for Hillside Auto Mall. Thanwalla Dep. 35:6-22; Plaintiff Dep. 34:7-35:3

Response: Admit that Plaintiff did not directly work for Hillside Auto Mall; otherwise deny under the theory of joint employer liability. (Plf Dep. 34:20-36:5).

23. Plaintiff worked at Hillside Auto Outlet as a salesperson and her sole responsibility was selling cars. <u>Plaintiff Dep. 36:12-20; Thanwalla Dep. 81:23-82:4; Guzman Dep. 80:4-12.</u>

Response: Admit.

24. She applied for the position with Hillside Auto Outlet on Craigslist, spoke with Thanwalla the following day, and came for an interview with him and a manager named Jeanique that same day; she was hired by Thanwalla on the spot. <u>Plaintiff Dep. 55:21-57:24;</u> Thanwalla Dep. 28:4-17, 55:3-7.

Response: Deny insofar as Plaintiff interviewed with general manager Ishaque first prior to the interview with Jeanique. (Plf Dep. 56:11-56:20).

25. Plaintiff commenced employment with Hillside Auto Outlet on May 22, 2018 and was employed for approximately eight (8) months. <u>Plaintiff Dep. 213:8-16, Thanwalla Dep. 69:6-18.</u>

Response: Admit.

26. Plaintiff worked every day except Wednesday and alternated Sundays off. <u>Plaintiff Dep. 37:14-19.</u>

Response: Admit that this is Plaintiff's regular work schedule.

27. Plaintiff's responsibilities included showing customers vehicles, meeting and greeting customers, and taking a credit application and documentation from the customer in anticipation of making a sale. <u>Thanwalla Dep. 82:5-12.</u>

Response: Deny. (56.1 Statement ¶ 23). To sell cars, Plaintiff had to do all of the above, in addition to running and reading the credit of the customers, before her DealerTrak access was

taken away in December 2018 after the announcement of her pregnancy in late November 2018. *See* Plf. Dep. 94:6-94:14.

28. Plaintiff was supervised by Thanwalla, Jeanique, and Guzman, until Jeanique separated from employment in August 2018. <u>Plaintiff Dep. 36:21-37:2, 59:21-60:12, 64:15-20, Thanwalla Dep. 55:3-7, 56:25-57:6; Guzman Dep. 80:16-24.</u>

Response: Admit.

29. Plaintiff was not supervised by nor had any interactions with Jory Baron and David Baron. Thanwalla Dep. 61:17-62:3, 152:18-153:24; Baron Dep. 31:18-32:5, 32:12-33:10, 34:7-16, 38:17-41:25, 42:2-12, 44:14-45:17, 45:21-46:2, 48:17-49:6, 50:17-51:25, 54:13-55:18, 81:13-24; Jennings Dep. 36:18-22, 37:9-14; Plaintiff Dep. 57:25-58:21, 59:4-13, 60:13-61:7, 95:15-96:3; Guzman Dep. 51:18-53:7, 68:16-69:12, 79:24-80:4.

Response: Deny. (Plaintiff Dep. 59:4-60:15; Jennings Dep. 38:12-39:5).

30. Thanwalla trained Plaintiff on how to: (i) sell cars, how to meet and greet; (ii) take a credit application; and (iii) use VIN Solutions, a lead management system. <u>Thanwalla Dep.</u> 82:16-21.

Response: Admit.

31. Jeanique and Guzman were both assistant managers at the time. <u>Thanwalla Dep.</u> 57:7-23.

Response: Deny. Guzman was promoted as the financial manager in or around July or August 2018, after Jeanique left. (Plaintiff Dep. 57:25-58:3; 60:4-60:7.)

32. Hillside Auto Outlet typically employed two assistant managers and two finance managers. <u>Thanwalla Dep. 86:21-87:12.</u>

Response: Admit.

33. Plaintiff's compensation structure at Hillside Auto Outlet consisted of a \$300.00 weekly salary, \$150.00 flat commission for each car sold (even if it was sold at a loss), and – from time to time – a bonus of five percent (5%) of the profit from the sale of any vehicle which was sold that made in excess of \$3,000.00 in profit. Plaintiff Dep. 37:3-13, 39:2-7, 42:23-43:14, 163:20-164:18, 164:23-166:20; Thanwalla Dep. 28:21-29:15, 60:3-13, 164:8-19.

Response: Deny insofar as the promised bonus of 5% was no longer paid after Jeanique left in July or August 2018. (Plf Depo. 75:8-78:15).

34. There were various other bonuses offered from time to time on a daily, weekly, or monthly bonus: (i) one bonus was for cars sold after remaining on the lot for more than sixty (60) days; (ii) another was for cars sold after remaining on the lot for more than ninety (90) days; and (iii) another was for selling three (3) cars in one (1) day. Thanwalla Dep. 29:16-30:11, 30:12-31:13, 57:24-59:23, 60:14-22, 138:2-24.

Response: Deny. (Plf Aff. ¶ 14).

35. These bonuses operated the same way throughout Plaintiff's employment and did not change in any way when Jeanique left Hillside Auto Outlet. <u>Thanwalla Dep. 59:24-60:2,</u> 60:23-61:11.

Response: Deny insofar as the bonus delineated in 56.1 Statement 34 were never promised nor paid. (Plf Aff. \P 14).

36. Plaintiff received a form utilized at the dealership to keep track of the vehicles she sold in order to ensure she was properly paid; she discarded the form once she was satisfied that she was properly paid. Plaintiff Dep. 40:19-42:22; Thanwalla Dep. 115:8-116:17.

Response: Admit that Plaintiff received a copy of the triplicate form, but otherwise deny. (Plf Aff. ¶ 16).

37. Plaintiff was paid weekly, and verified she was properly paid each week by reviewing a form that was turned into the sales manager which was then provided to payroll. Plaintiff Dep. 38:5-13; Thanwalla Dep. 115:8-116:20.

Response: Deny insofar as Plaintiff verified if the number of cars sold is correct, not that the pay is proper according to federal and state wage-and-hour laws. (Plf Aff. \P 16).

38. Although she claims she stopped receiving additional commissions of five percent (5%) for any vehicle that grossed in excess of \$3,000.00 in profit after Jeanique left, she continued her employment with the dealership. Plaintiff Dep. 43:15-44:12.

Response: Admit.

39. Although aware of dealership certification programs for salespersons like herself, Plaintiff never took any such courses to advance in her career. Plaintiff Dep. 31:2-11.

Response: This is not a statement of material fact to which a response is required. To the extent a response is required, deny that attending dealership certification programs is necessary to advance in used car dealerships; such certifications are typically required only in new car stores. (Plf Aff. ¶ 17).

The Sales Process

40. Dealertrack is a dealership management system used by Hillside Auto Outlet; it stores customer information that is sensitive, which is why access to it is limited, and serves as a liaison with banks that provide financing for vehicles. <u>Thanwalla Dep. 54:11-19, 145:6-146:19; Baron Dep. 53:9-18; Guzman Dep. 62:7-63:15, 84:9-86:6; Guzman Decl.</u>

Response: Admit.

41. Only managers had access to Dealertrack; because salespeople were not authorized to have access to Dealertrack, they did not have authority to run credit for customers on Dealertrack as that was the responsibility of a manager. <u>Thanwalla Dep. 54:20-55:2, 62:4-22, 62:23-63:4, 146:20-147:19, 149:2-14, 151:17-152:8, 207:13-208:23; Guzman Dep. 62:7-</u>

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63:15, 84:9-86:6, 88:24-90:13, 101:22-102:25, Jennings Dep. 67:14-22; Plaintiff Dep. 46:19-25, 47:2-10.

Response: Deny. (Plf. Dep. 46:19-22; 175:20-176:8).

42. The purchase of a vehicle is the second biggest purchase one can make after buying a house and there is a lot involved in obtaining a vehicle. <u>Guzman Dep. 55:2-62:2.</u>

Response: Lack sufficient information to admit or deny.

43. Every sale of a vehicle is different and there are so many factors and variables that go into buying a car; that is why you can never measure how long it will take for each customer to purchase a vehicle. Guzman Dep. 55:2-62:2; Thanwalla Dep. 145:6-146:19 (no two deals are the same in a dealership); Guzman Decl.

Response: Deny. Plaintiff states that 40 to 50 percent of the time, she can get customers in and out of the door within an hour or less; therefore, the time it takes a customer to purchase a vehicle is predictable. (Plf. Dep. 182:15-23). Furthermore, the statement "you can never measure how long it will take for each customer to purchase a vehicle" is objectively false; the time to purchase a vehicle is necessarily *measurable*, though not necessarily *predictable*.

44. A customer has to find a vehicle they like and often check different options before settling on one choice; then the salesperson has to ascertain whether a customer wishes to pay in cash or finance to determine the next steps. <u>Guzman Dep. 55:2-62:2; Thanwalla Dep. 50:5-51:15</u>; Jennings Dep. 78:18-79:22; Guzman Decl.

Response: Admit.

45. If a customer wishes to finance a vehicle, he or she has to complete an application; once a customer completes a credit application, he or she has to provide all the information that is required to complete a vehicle purchase in order to receive approval from a bank to lend the customer money to purchase the vehicle. Guzman Dep. 55:2-62:2; Thanwalla Dep. 50:5-51:15; Jennings Dep. 78:18-79:22; Guzman Decl.

Response: Admit.

46. Like all salespeople, Plaintiff was required to go to managers to submit credit applications for customers seeking financing to purchase a vehicle; the credit application process required Plaintiff to complete an application with the customer, whether handwritten or electronically, and have it signed by the customer when completed. <u>Plaintiff Dep. 62:7-63:5;</u> <u>Thanwalla Dep. 82:22- 83:16; Guzman Decl.</u>

Response: Deny. (Plf. Dep. 175:20-176:8).

47. Upon completion of the credit application, Plaintiff and other salespeople had the option of going to Thanwalla, Jeanique, Guzman, or Zanan to ascertain whether a customer qualified for financing, and Plaintiff chose who to go to based on whoever was less busy, always grabbing whoever she could. Plaintiff Dep. 63:6-64:8, 66:23-67:25, 173:11-174:9; Thanwalla Dep. 154:17- 155:25; Guzman Decl.

Response: Deny. (Plf Dep 67:4-67:22).

48. Although it was often the sales manager or general manager's duty to do so, sometimes the finance manager – such as Zanan – handled the process of qualifying a customer for financing. Plaintiff Dep. 67:4-17; Thanwalla Dep. 147:20-148:10; Zanan Decl. ¶¶ 6-7; Guzman Decl.

Response: Deny. (Plf Dep 67:23-25).

49. There were often delays associated with qualifying a customer for financing, regardless of whether Plaintiff went to Thanwalla, Jeanique, Zanan *or* Guzman. <u>Plaintiff Dep.</u> 64:21-65:12, 66:19-22; Thanwalla Dep. 140:24-145:5; Guzman Decl.

Response: Deny. (Plf Aff. ¶ 25).

50. Plaintiff acknowledged that even without these delays, there was no guarantee she would make a sale because a customer could decide he or she no longer wanted a vehicle once qualified, or refuse to close on the deal because the monthly payment or down-payment required by the bank could be too high. <u>Plaintiff Dep. 45:22-25, 237:23-239:5, 239:14-21, 239:6-13.</u>

Response: Admit.

51. After Jeanique's employment ended in August 2018 (before Plaintiff informed management about her pregnancy in late November 2018), Plaintiff would go to Thanwalla to handle the process of qualifying a customer for financing more often because he was quicker than Guzman. Plaintiff Dep. 64:9-14.

Response: Admit for the period of less than a month in August 2018; otherwise deny. (Plf. Dep. 175:20-176:8).

52. Each customer goes through different verification processes; before anything is submitted to a bank, the customer's identity must be verified (usually by verifying the customer's driver's license is valid) and pay stubs must be obtained. <u>Guzman Dep. 55:2-62:2</u>; Plaintiff Dep. 65:13-66:18, 177:23-178:24; Thanwalla Dep. 220:20-221:14; Guzman Decl.

Response: Admit.

53. Often, customers do not have pay stubs with them or at all; once pay stubs are provided, there is a verification process to determine whether the pay stubs are legitimate because there is a lot of fraud involved and this is a big concern for dealerships and banks.

Guzman Dep. 55:2-62:2; Plaintiff Dep. 65:13-66:18, 177:23-178:24; Thanwalla Dep. 50:5-51:15, 220:20-221:14; Jennings Dep. 78:18-79:22; Guzman Decl.

Response: Admit that there is a verification process; otherwise deny. (Plf Dep. 64:21-65:12, Plf. Aff. \P 19-20).

54. When pay stubs are provided, the sales manager has to contact the employer to verify they are legitimate, which is occasioned by delays if employers do not respond. <u>Guzman Dep. 56:19- 57:9</u> ("we will have to verify to see if the pay stubs are legitimate"); Guzman Decl.

Response: Deny. (Plf. Aff. ¶ 21).

55. In addition, banks often require additional documentation after an application is submitted, all of which must be inputted into the system. <u>Guzman Dep. 55:2-62:2; Thanwalla Dep. 50:5-51:15</u>; Jennings Dep. 78:18-79:22; Guzman Decl.

Response: Deny. (Plf. Aff. ¶¶ 19-20).

56. After the verifications are completed, the dealership runs the customer's credit and determines whether any additional verifications are required based on the credit check, which could take anywhere from twenty to thirty minutes or hours depending on the circumstances. Guzman Dep. 55:2-62:2; Thanwalla Dep. 50:5-51:15; Jennings Dep. 78:18-79:22; Guzman Decl.

Response: Deny. (Plf. Aff. ¶ 22).

57. Sometimes, customers have fraud alerts on their credit profiles which cause delays due to extra verification requirements; when that happens, customers receive calls from the bank to make sure that they are, in fact, the ones seeking to obtain vehicle financings. <u>Guzman Dep. 55:2-62:2.</u>

Response: Deny. (Plf. Aff. ¶ 23).

58. Other times, when information with the credit agencies do not match those the customer provides, additional verification is required by the credit bureaus, which can take one or two days to update. <u>Guzman Dep. 55:2-62:2; Guzman Decl.</u>

Response: Deny. (Plf. Aff. ¶ 24).

- 59. Dealerships do not control the process when it comes to obtaining financing, and there are a lot of variables that come into play during the purchase of a vehicle, all of which is entirely up to the banks which make the ultimate decision on financing. Guzman Dep. 55:2-62:2.

 Response: Deny. (Plf. Aff. ¶ 25).
- 60. Once a customer's credit is successfully run, all documentation is provided, and everything is verified, the information gets sent to the bank for review and approval. Guzman Dep. 55:2- 62:2; Thanwalla Dep. 50:5-51:15; Jennings Dep. 78:18-79:22, Plaintiff Dep. 174:11-21; Baron Dep. 52:7-16; Guzman Decl.

Response: Admit.

61. Upon receipt, banks often request additional information. <u>Guzman Dep. 55:2-</u>62:2.

Response: Admit.

62. Once a bank approves a deal, the customer has to speak with a finance manager; at that time, the finance manager provides the customer with numbers related to monthly

² Plaintiff's complaint about waiting times deals with the credit application process before information gets submitted to lenders. Plaintiff Dep. 67:4-6, 68:3-4, 68:21-69:3, 78:23-79:13, 80:9-18, 82:9-83:1.

payments, total cost, interest, and related information. <u>Guzman Dep. 55:2-62:2</u>; <u>Guzman Decl.</u> **Response:** Admit.

- 63. The customer may decide, based on this information, that he or she is no longer interested in purchasing the vehicle or cannot afford it. <u>Guzman Dep. 55:2-62:2; Guzman Decl.</u> **Response:** Admit.
- 64. Other times, a customer may decide to buy a different car that is less expensive for a lower payment. <u>Guzman Dep. 55:2-62:2; Guzman Decl.</u>

Response: Admit.

65. There is also a requirement for every customer to purchase insurance for the vehicle he or she wishes to buy; often, customers have to wait before they have the funds to pay the insurance company before they can insure the vehicle. <u>Guzman Dep. 55:2-62:2; Guzman Decl.</u>

Response: Deny that "often, customers have to wait before they have the funds to pay the insurance company." (Plf. Aff. \P 26).

- 66. Other times, a customer is required to have a co-signer in order to get a deal approved by a bank, which adds to further delays. Guzman Dep. 55:2-62:2; Guzman Decl. **Response:** Admit.
- 67. Finally, everything has to be in compliance with DMV regulations in order to ensure the vehicle may be sold, which requires the proper documentation in order to register a vehicle, after which a customer can sign all the relevant paperwork. <u>Guzman Dep. 55:2-62:2;</u> <u>Guzman Decl.</u>

Response: Admit.

68. All of the foregoing issues are outside of the dealership's control; it could take three (3) to six (6) hours or sometimes even days for a customer to purchase a vehicle. Guzman Dep. 55:2-62:2; Plaintiff Dep. 65:13-66:18, 177:23-178:24, 181:18-182:9; Thanwalla Dep. 220:20-221:14; Zanan Decl. ¶ 19; Guzman Decl.

Response: Deny that "all the foregoing issues are outside of the dealership's control"—how quickly Guzman chooses to run the credit is squarely within his—and by extension—the dealership's control. (Plf Dep. 69:12-69:16).

69. If a customer was forced to wait, the only reason for that would be based on circumstances outside of the dealership's control such as the failure of a customer to provide necessary information to the lender or because the lender requested additional documentation or simply because the dealership had to wait for the lender's response. Plaintiff Dep. 179:19-180:5.

Response: Deny that "the only reason for" a customer's wait time "would be based on circumstances outside of the dealership's control". (Counter-Statement 68; Plf Dep. 69:12-69:16).

70. Guzman wishes that the process was quicker because the dealership is in the business of selling cars and desires to make money; however, a dealership cannot guess or foresee who will come through its doors and what their situation is. <u>Guzman Dep. 55:2-62:2;</u> Guzman Decl.

Response: Lacks sufficient knowledge to ascertain Guzman's state of mind and deny that Guzman's course of conduct facilitated for quick running and reading of credit after the pregnancy announcement in late November 2018. (Plf Dep. 69:12-69:16).

71. Plaintiff handled the qualification process and credit application, but never submitted any applications to chosen lenders, which finance managers did. <u>Plaintiff Dep.</u> 176:13-22.

Response: Deny. (Plf. Aff. ¶ 30).

Plaintiff Was Unable to Close Deals for Reasons Unrelated to Wait Times

72. Plaintiff was sometimes unable to sell a vehicle to customers even if their creditworthiness was ascertained; this occurred once in December 2018, after she announced her pregnancy in late November 2019. Plaintiff Dep. 201:202-9, 204:14-206:7.

Response: Admit that one sale in December 2018 was lost despite creditworthiness was ascertained; otherwise deny. (Plf Dep. 200:22-24; 192:10-19).

73. In December 2018, Plaintiff was assigned a lead who visited the dealership on December 10 and did not purchase a vehicle because he was not able to put any money down until February; that customer did not leave because of the amount of time to check his creditworthiness as that had already been completed. <u>Plaintiff Dep. 189:23-191:10.</u>

Response: Admit.

74. In another instance, although Plaintiff was able to successfully pull the credit for a customer on November 26, 2018 with the help of a manager – just three days after she announced her pregnancy – she was unable to make a sale because the customer was involved in a bankruptcy and needed permission from the trustee to make a deal. <u>Plaintiff Dep. 199:22-201:21.</u>

Response: Deny, the credit report was run by Jenae from Hillside Auto Outlet on November 23, 2018, 5 days prior to the customer's announcement of bankruptcy. Defendant's cherrypicked example—of reports that Defendants admitted is incomplete and fail to accurately reflect "lost leads" were actually "lost"—is of a customer (Rosyln) who has an active bankruptcy case and hence with insufficient budget to purchase the vehicle. *See* Defendants' DP 543 (11/23/2018 2:01 PM).

75. Plaintiff was also unable to sell another vehicle to another customer because Plaintiff was unable to find the car that customer wanted. <u>Plaintiff Dep. 197:7-199:21.</u>

Response: Deny, the requested car was not on the Hillside Auto Lot. *See* Plf Depo. 197:8-199:21.

76. In another instance, Plaintiff was unable to sell a vehicle to a customer who was to purchase the vehicle with cash, and did not need financing. <u>Plaintiff Dep. 211:12-212:23.</u> **Response:** Admit.

Hillside Auto Outlet Prohibits Discrimination

77. During Plaintiff's employment, Hillside Auto Outlet distributed a written policy regarding discrimination and placed posters in the lunchroom concerning discrimination. Thanwalla Dep. 63:5-64:2, 64:17-65:6; Baron Dep. 49:7-21, 82:24-83:9; Guzman Dep. 77:12-78:2, 78:9-15; Jennings Dep. 43:18-44:13.

Response: Deny. (Plf. Aff. ¶¶ 31-32).

78. Plaintiff received Hillside Auto Outlet's discrimination policy. <u>Plaintiff Dep.</u> 108:2-7.

Response: Deny. (Plf. Aff. ¶ 33).

Facts Surrounding Plaintiff's Discrimination Claim

79. Plaintiff was one of many female salespersons at Hillside Auto Outlet. Thanwalla Dep. 231:21-232:7.

Response: Deny. (Plf. Aff. ¶¶ 34-35).

80. Plaintiff announced her pregnancy on November 23, 2018 to most of the employees at Hillside Auto Outlet, including Guzman; she is unsure whether Thanwalla was there during the announcement. <u>Plaintiff Dep. 69:17-71:2, 200:22-24.</u>

Response: Admit.

81. Thanwalla went on vacation in December 2018. <u>Plaintiff Dep. 249:25-250:2</u>, Thanwalla Dep. 64:3-16, 65:7-16.

Response: Admit.

82. Ali Raskesnia ("Ali") was brought on by Thanwalla as a sales manager in mid-November 2018 to early December 2018 and was being trained to handle the dealership while Thanwalla was not at the dealership. <u>Plaintiff Dep. 155:12-16, 249:18-24; Thanwalla Dep. 131:5-19; Jennings Dep. 73:2-7.</u>

Response: Admit.

- 83. Plaintiff complained that Guzman did not provide her with the Dealertrack password when Thanwalla left for vacation. <u>Plaintiff Dep. 67:4-6, 68:3-4, 68:21-69:3.</u> **Response:** Admit.
- 84. But Guzman did not have the ability to change the password for Dealertrack. Plaintiff Dep. 91:10-92:6, 94:15-95:2; Guzman Dep. 90:14-19.

Response: Deny, Guzman had access to and refused to provide the password for Dealertrack to Leticia Stidhum. (Plf. Aff. ¶¶ 36-37).

85. But Plaintiff does not specifically know why Guzman made her wait longer to process her customers applications; critically, she did not know whether it was something personal or due to her pregnancy. <u>Plaintiff Dep. 107:4-12.</u>

Response: Deny, in late December 2018 through the end of Plaintiff's employment in January 2019, Guzman made the customers of Leticia Stidhum wait much longer in running and reading the credit that despite having become *faster* in running Dealertrack since taking the helm of finance manager in July or August 2018, Guzman in fact processed Leticia's customer's applications *more slowly*, despite Leticia Stidhum inquiring about the status of the credit applications multiple times. Thus, it was "clear as day" that there are no rational basis for Guzman making her wait longer. (Plaintiff Dep. 78:2-12; 78:23-79:13; Plf. Aff. ¶¶ 8-9).

86. Guzman would frequently keep customers waiting longer than necessary before Plaintiff announced her pregnancy. Plaintiff Dep. 78:23-79:13, 80:9-18, 82:9-83:1, 97:7-19, 100:13-24; Kataev Decl. ¶ 7, Ex. E at ¶¶ 36-38 ("Indeed, prior to December 2018, STIDHUM was given special trust on the basis of her exemplary work performance. Specifically, THANWALLA gave STIDHUM his password to the 'Dealertrack' program used by Hillside Auto so that she could help run the credit histories of Hillside Auto customers and pre-fill their automobile purchase financing applications. This became necessary because Guzman, whose job in the Finance Department which was running the credit histories of Hillside Auto customers and pre-filling their automobile purchase financing applications, would frequently keep customers waiting longer than necessary, creating poor customer impressions of Hillside Auto's service") (emphasis added).

Response: Admit that *in* August 2018, when Andris Guzman is being trained on the DealerTrack system, Guzman would frequently keep customers waiting longer than necessary, otherwise deny. (Plf Dep. 46:19-22; 78:2-12; Plf. Aff. ¶ 9; Guzman Dep. 107:24-108:4).

87. Plaintiff conceded that "it didn't add up" or make sense as to why Guzman made her wait longer, and that Thanwalla nor Zanan ever took long to qualify customers for financing. <u>Id.; Plaintiff Dep. 69:4-9.</u>

Response: Deny. Plaintiff's statement that "It doesn't add up" is taken out of context. Plaintiff stated: "[Guzman making Plaintiff wait longer] happened only right after I announced my pregnancy, that would be the first reason why, and not to mention, like I said before, he was my point of contact once Jay was fired so I can tell the difference in, you know, from that time and after I announced my pregnancy. It wasn't -- I had customers waiting so long after Jay quit. From that time after my pregnancy, I know it's clear as day that that's what was going on. I was a top saleswoman at a point and I went from being the top salesperson to being the one with the least cars out. *It doesn't add up* (emphasis added)." Plaintiff meant that pregnancy discrimination was the only possible reason for Guzman's slowness; all other reasons do not "add up." (Plf Dep 78:23-79:13.)

88. Prior to the filing of her complaint in court, Plaintiff complained to Thanwalla in a text message that the reason Guzman took so long to process financing applications for customers is not because she was pregnant but because he "sucks," and that the dealership was a "shit show" since he went on vacation. Plaintiff Dep. 161:10-23; Thanwalla Dep. 192:14-193:4; Kataev Decl. ¶ 6, Ex. D.

Response: Deny. See Exhibit 7.

89. Plaintiff went to Zanan instead of Guzman while Thanwalla was on vacation, but Zanan told her he was busy, could not do it right then, to give it to Guzman, and that she had to wait for Guzman. Plaintiff Dep. 87:25-88:10; Guzman Dep. 107:11-18.

Response: Admit.

90. Plaintiff confronted Guzman about the longer wait times multiple times, once even referencing her pregnancy, but he told her that she has to wait and that there are other people here; Guzman did not say anything about Plaintiff's pregnancy during these conversations. Plaintiff Dep. 78:2-16, 86:12-24, 96:4-14, 96:15-19.

Response: Admit that Plaintiff confronted Guzman about the longer wait times multiple times, admit that at least once Plaintiff referred to her pregnancy, deny that Guzman "did not say anything" is an accurate reflection of his response. Instead, Guzman "would look at you with blank eyes." (Plf Dep 96:4-10).

91. Although Plaintiff asserts that she announced her pregnancy to everyone at the dealership in late November 2018, Guzman has no recollection or knowledge of this, did not know Plaintiff was pregnant until he learned of this lawsuit, and would have treated her the same in any event. Plaintiff Dep. 69:17-71:7; Guzman Dep. 87:6-17, 103:20-105:9; Guzman Decl.

Response: Deny. (56.1 Statement ¶¶ 80, 90).

92. Guzman treated Plaintiff fairly, like everybody else, and never prioritized any salesperson over another; he worked on a first come, first serve basis with no preference. Guzman Dep. 105:15-17, 105:18-106:6; Jennings Dep. 79:23-80:4; Guzman Decl.

Response: Deny. (Plaintiff Dep. 86:25-87:17).

93. Plaintiff previously had at least two (2) interpersonal conflicts with Guzman prior to her pregnancy, but cannot recall the nature or circumstances of either. <u>Plaintiff Dep. 71:8-73:5.</u>

Response: Admit.

94. Guzman never made any comments to Plaintiff about her pregnancy, and the two did not have any interpersonal conflicts after Plaintiff announced her pregnancy. <u>Plaintiff Dep.</u> 73:6-74:2.

Response: Admit that Guzman never made any comments to Plaintiff about her pregnancy; otherwise deny. (Plf Depo. 73:24-74:12; 78:2-13; 78:23-79:13).

95. It would not make sense for Guzman to take more time than necessary to ascertain

whether customers qualified for financing, as he and everyone at the dealership, except porters, received a commission for every sale. Plaintiff Dep. 82:9-83:1, 88:11-19, 107:4-12; Thanwalla Dep. 96:12-99:4, 102:5-19; Zanan Decl. ¶¶ 15-17; Guzman Decl.

Response: Admit that Guzman's choice to intentionally delay Leticia Stidhum's customer's running and reading of credit is irrational; otherwise deny. (Plaintiff Dep. 86:25-87:17).

- 96. Only a couple of customers informed Plaintiff that they did not want to purchase a vehicle because it took too long for her to get back to them about qualifying for financing, such that at most Plaintiff lost \$300.00 in commissions. Plaintiff Dep. 84:8-15; Guzman Dep. 106:13-16 (no recollection of any customers walking out due to long wait times); Guzman Decl. **Response:** Deny. (Plf. Dep. 83:13-84:11).
- 97. Plaintiff also confronted Thanwalla about the waiting times with Guzman both during and upon his return from vacation, but Thanwalla told Plaintiff he will discuss this with her later. Plaintiff Dep. 90:5-91:6, 96:20-97:6.

Response: Admit.

98. Hillside Auto Outlet never received any complaints about discrimination, including pregnancy discrimination, except from Plaintiff, which stunned him. <u>Thanwalla Dep.</u> 232:8-233:8.

Response: Deny. (Plf Dep. 70:22-73:5).

99. Plaintiff is "lawsuit happy" because her step-father previously filed a lawsuit and secured millions. Thanwalla Dep. 233:9-24; Plaintiff Dep. 146:21-147:4.

Response: This is not a statement of material fact to which a response is required.

- 100. She filed a wage-and-hour action against the Defendants. <u>Plaintiff Dep. 7:9-19.</u> **Response:** This is not a statement of material fact to which a response is required.
- 101. Plaintiff never complained of discrimination. Thanwalla Dep. 232:8-233:8.

Response: Deny. Plaintiff complained of pregnancy discrimination to Thanwalla multiple times. Thanwalla was asked: "Do you recall receiving a Complaint for sexual or pregnancy discrimination from Lilly or anyone else?" to which Thanwalla replied: "Never received anything *from Lilly* (emphasis added)." Then, when pressed about the "or anyone else" part of the original question, Thanwalla replied: "Received [a Complaint for sexual or pregnancy discrimination] from Leticia and I was stunned." Therefore, Plaintiff Leticia Stidhum did in fact complain of discrimination. Thanwalla Dep. 232:8-16.

Plaintiff Suffered No Adverse Employment Action Related to Her Pregnancy

102. Throughout her employment, Plaintiff's job responsibilities and position always remained the same. Plaintiff Dep. 74:13-15, 77:3-7; Thanwalla Dep. 83:17-20.

Response: Admit.

103. Throughout her employment, Plaintiff's weekly salary of \$300.00 and flat rate commission of \$150.00 per vehicle remained the same, while bonuses fluctuated. Plaintiff Dep.

75:8-18; Thanwalla Dep. 45:5-21.

Response: Deny. (Counter-statement ¶ 33).

104. Although Plaintiff allegedly stopped receiving bonuses after Jeanique left in August 2019, this was months before Plaintiff announced her pregnancy in November 2019, and she acknowledges receiving a bonus in November 2019 after she announced her pregnancy. Plaintiff Dep. 75:8-18, 75:19-77:2, Thanwalla Dep. 69:6-18.

Response: Admit that Plaintiff stopped receiving the promised bonus of 5% after Jynaique left; otherwise deny. (Plf Depo. 75:8-78:15; Stidhum Aff. ¶ 39).

105. Plaintiff's pay is below. <u>Kataev Decl. ¶ 8, Ex. F; Plaintiff Dep. 77:21-25, 213:20-227:2, Thanwalla Dep. 53:13-18, 158:7-10, 132:8-13, 160:16-163:15; Guzman Dep. 66:16-23.</u>

Week	Pay Date	Salary	Commission	Cars Sold	Approx. Bonus
1	6/1/2018	\$300.00	\$780.00	5	\$780.00 - \$750.00 = \$30.00
2	6/8/2018	\$300.00	\$425.00	2	\$425.00 - \$300.00 = \$125.00
3	6/15/2018	\$300.00	\$300.00	2	\$0.00
4	6/22/2018	\$300.00	\$660.00	4	\$660.00 - \$600.00 = \$60.00
5	6/29/2018	\$300.00	\$615.00	4	\$615.00 - \$600.00 = \$15.00
6	7/6/2018	\$300.00	\$655.00	4	\$655.00 - \$600.00 = \$55.00
7	7/13/2018	\$300.00	\$0.00	0	\$0.00
8	7/20/2018	\$300.00	\$900.00	6	\$0.00
9	7/27/2018	\$300.00	\$1,400.00	9	\$1400.00 - \$1350.00 = \$50.00
10	8/3/2018	\$300.00	\$450.00	3	\$0.00
11	8/10/2018	\$300.00	\$300.00	2	\$0.00
12	8/17/2018	\$0.00	\$0.00	0	\$0.00
13	8/24/2018	\$300.00	\$1,450.00	9	\$1450.00 - \$1350.00 = \$100.00
14	8/31/2018	\$300.00	\$1,200.00	8	\$0.00
15	9/7/2018	\$300.00	\$150.00	1	\$0.00
16	9/14/2018	\$300.00	\$450.00	3	\$0.00
17	9/21/2018	\$300.00	\$450.00	3	\$0.00
18	9/28/2018	\$300.00	\$750.00	5	\$0.00
19	10/5/2018	\$300.00	\$750.00	5	\$0.00
20	10/12/2018	\$300.00	\$900.00	6	\$0.00
21	10/19/2018	\$300.00	\$700.00	4	\$700.00 - \$600.00 = \$100.00
22	10/26/2018	\$300.00	\$800.00	5	\$800.00 - \$750.00 = \$50.00
23	11/2/2018	\$300.00	\$1,050.00	7	\$0.00
24	11/9/2018	\$300.00	\$1,050.00	7	\$0.00

25	11/16/2018	\$300.00	\$900.00	6	\$0.00
26	11/23/2018	\$300.00	\$1,375.00	9	\$1375.00 - \$1350.00 = \$25.00
27	11/30/2018	\$300.00	\$450.00	3	\$0.00
28	12/7/2018	\$300.00	\$1,600.00	4	\$1600.00 - \$600.00 = \$1000.00
29	12/14/2018	\$300.00	\$825.00	5	\$825.00 - \$750.00 = \$75.00
30	12/21/2018	\$300.00	\$625.00	4	\$625.00 - \$600.00 = \$25.00
31	12/28/2018	\$300.00	\$500.00	3	\$500.00 - \$450.00 = \$50.00
32	1/4/2019	\$300.00	\$350.00	2	\$350.00 - \$300.00 = \$50.00
33	1/11/2019	\$300.00	\$825.00	5	\$825.00 - \$750.00 = \$75.00
34	1/18/2019	\$300.00	\$350.00	2	\$350.00 - \$300.00 = \$50.00
	AVERAGE	\$300.00	\$705.44	4.32	\$56.91
	TOTAL	\$10,200.00	\$23,985.00	4.30	\$1,935.00

Response: Deny in its entirety, except admit to the "Pay Date," "Salary," and "Commission," for all weeks except for "Salary" of Week 34, which <u>critically</u> is \$200, not \$300. (Troy Aff ¶ 4; *see* Exhibit 8 D1250 (showing a salary of \$200, not \$300); D1187-1250 paystubs during the relevant period).

106. Plaintiff does not have any documents that she believes suggest discrimination, but claims that her paystubs show a decrease in pay of \$400.00 to \$500.00 per week and allegedly demonstrate a drastic decrease in her pay as a result of waiting longer for Guzman to process credit applications beginning when she purportedly told Guzman she was pregnant in November 2019. Plaintiff Dep. 101:4-23, 144:24-145:2, 235:7-236:23.

Response: Deny. Applying the correction of \$200.00 base pay for Week 34, the average total pay from September 4, 2018 to December 17, 2018 is \$1,145.00, while the average commission is \$845. In contrast, the average total pay from December 18, 2018 to January 14, 2019 as \$781.25 and the average commission is \$506.25. The difference in total pay is \$363.75 per week, representing a 31.8% decrease in total pay, while the difference in commission is \$338.75, representing a 40% decrease in commission. (Troy Aff ¶¶ 5-8; *see* Exhibit 8 D1187-1250).

# Week	Peri	Period		Regular	Co	mmission	Total Pay
1	2018-05-22	2018-05-28	\$	300.00	\$	780.00	\$ 1,080.00
2	2018-05-29	2018-06-04	\$	300.00	\$	425.00	\$ 725.00
3	2018-06-05	2018-06-11	\$	300.00	\$	300.00	\$ 600.00
4	2018-06-12	2018-06-18	\$	300.00	\$	-	\$ 300.00
5	2018-06-19	2018-06-25	\$	300.00	\$	615.00	\$ 915.00
6	2018-06-26	2018-07-02	\$	300.00	\$	655.00	\$ 955.00
7	2018-07-03	2018-07-09	\$	300.00	\$	-	\$ 300.00
8	2018-07-10	2018-07-16	\$	300.00	\$	900.00	\$ 1,200.00
9	2018-07-17	2018-07-23	\$	300.00	\$	1,400.00	\$ 1,700.00

10	2018-07-24	2018-07-30	\$ 300.00	\$ 450.00	\$ 750.00	
11	2018-07-31	2018-08-06	\$ 300.00	\$ 300.00	\$ 600.00	
12	2018-08-07	2018-08-13			\$ -	
13	2018-08-14	2018-08-20	\$ 300.00	\$ 1,450.00	\$ 1,750.00	
14	2018-08-21	2018-08-27	\$ 300.00	\$ 1,200.00	\$ 1,500.00	
15	2018-08-28	2018-09-03	\$ 300.00	\$ 150.00	\$ 450.00	
16	2018-09-04	2018-09-10	\$ 300.00	\$ 450.00	\$ 750.00	
17	2018-09-11	2018-09-17	\$ 300.00	\$ 450.00	\$ 750.00	
18	2018-09-18	2018-09-24	\$ 300.00	\$ 750.00	\$ 1,050.00	
19	2018-09-25	2018-10-01	\$ 300.00	\$ 750.00	\$ 1,050.00	
20	2018-10-02	2018-10-08	\$ 300.00	\$ 900.00	\$ 1,200.00	
21	2018-10-09	2018-10-15	\$ 300.00	\$ 700.00	\$ 1,000.00	
22	2018-10-16	2018-10-22	\$ 300.00	\$ 800.00	\$ 1,100.00	
23	2018-10-23	2018-10-29	\$ 300.00	\$ 1,050.00	\$ 1,350.00	
24	2018-10-30	2018-11-05	\$ 300.00	\$ 1,050.00	\$ 1,350.00	
25	2018-11-06	2018-11-12	\$ 300.00	\$ 900.00	\$ 1,200.00	
26	2018-11-13	2018-11-19	\$ 300.00	\$ 1,375.00	\$ 1,675.00	
27	2018-11-20	2018-11-26	\$ 300.00	\$ 450.00	\$ 750.00	
28	2018-11-27	2018-12-03	\$ 300.00	\$ 1,600.00	\$ 1,900.00	
29	2018-12-04	2018-12-10	\$ 300.00	\$ 825.00	\$ 1,125.00	
30	2018-12-11	2018-12-17	\$ 300.00	\$ 625.00	\$ 925.00	
31	2018-12-18	2018-12-24	\$ 300.00	\$ 500.00	\$ 800.00	
32	2018-12-25	2018-12-31	\$ 300.00	\$ 350.00	\$ 650.00	
33	2019-01-01	2019-01-07	\$ 300.00	\$ 825.00	\$ 1,125.00	
34	2019-01-08	2019-01-14	\$ 200.00	\$ 350.00	\$ 550.00	

107. However, as demonstrated above, Plaintiff's compensation remained on par in her final weeks of employment with her average compensation. <u>Kataev Decl. ¶ 8, Ex. F; Plaintiff Dep. 213:20-227:2.</u>

Response: Deny. In fact, after accounting for the week of absence (Week 12), during which no salary is earned, the average commission is \$726.82. The average commission earned between December 18, 2018 and January 4, 2019, as stated in Counter-Statement 106 is \$506.25, which is significantly less than the average commission of 726.82. (Troy Aff. *see* Exhibit 8 D1187-1250).

108. In fact, Plaintiff's average weekly commission before her pregnancy was \$710.00, while her average weekly commission after her pregnancy was \$690.63, representing only a \$19.37 weekly differential. <u>Id.</u>

Response: Deny. The implementation of discrimination began in late-December 2018, one month after the pregnancy announcement. During such time, the differential, as stated in Counter-Statement 106. (Troy Aff ¶¶ 5-8; *see* Exhibit 8 D1187-1250).

109. This differential is attributed to the winter slow season because Hillside Auto Outlet was less busy between September and March. <u>Thanwalla Dep. 34:12-14.</u>

Response: Deny. Defendants have failed to produce any weekly commission sales sheets of Plaintiff's "comparators" during the relevant period, claiming that the documents have been inexplicably "lost." (Exhibit 10 Jennings Jackson Aff.; Troy Aff \P 11).

ID/	11/27/2018-	12/04/2018-	12/11/2018-	12/18/2018-	12/25/2018-	01/01/2019-	01/08/2019-
Commission	12/03/2018	12/10/2018	12/17/2018	12/24/2018	12/31/2018	01/07/2019	01/14/2019
Plaintiff	\$ 1,600.00	\$ 825.00	\$ 625.00	\$ 500.00	\$ 350.00	\$ 825.00	\$ 350.00
24	\$ 420.00	\$ 215.00	\$ 495.00	\$ 260.00	\$ 345.00	\$ 535.00	\$ 365.00
17	\$ 290.00	\$ 445.00	\$ 400.00	\$ 445.00	\$ 700.00	\$ 385.00	\$ 490.00
20	\$ 150.00	\$ 225.00	\$ 300.00		\$ 500.00	\$ 150.00	

110. Plaintiff's best week at Hillside Auto Outlet was for the pay period of November 27, 2018 though December 3, 2018, when she earned \$1,600 in commissions and bonuses, which was after she announced her pregnancy. <u>Plaintiff Dep. 224:6-11, 227:3-15.</u>

Response: Admit.

Plaintiff claims she sent emails and texts about the alleged discrimination that she endured, but did not keep records of them because she gets new phones pretty often as she likes to have the newest phone and it "probably just got deleted from changing phones or whatever the case may be." <u>Plaintiff Dep. 141:13-142:8, 145:18-146:15.</u>

Response: Admit.

112. None of the text messages exchanged between the parties reference any claims of pregnancy discrimination except ten days after she voluntarily quit. <u>Kataev Decl. ¶ 6, Ex. D.</u>

Response: Deny, Defendants have failed with their discovery obligations to produce all relevant text messages. The text messages that are produced show Ishaque Thanwalla denying Leticia Stidhum's request to take rest as a result of nausea in December 2018 after the announcement of her pregnancy. Plf. Aff. ¶ 30; Exhibit 7 Text Message between Leticia Stidhum and Ishaque Thanwalla.

113. The only other events or circumstances giving rise to Plaintiff's belief that she was discriminated against was, according to her, more than one instance where she had to say something to Guzman about her customers waiting and "stuff like that." <u>Plaintiff Dep. 101:25-102:6.</u>

Response: Deny. Plaintiff stated: "[Guzman making Plaintiff wait longer] happened only right after I announced my pregnancy, that would be the first reason why, and not to mention, like

I said before, he was my point of contact once Jay was fired so I can tell the difference in, you know, from that time and after I announced my pregnancy. It wasn't -- I had customers waiting so long after Jay quit. From that time after my pregnancy, I know it's clear as day that that's what was going on. I was a top saleswoman at a point and I went from being the top salesperson to being the one with the least cars out. *It doesn't add up* (emphasis added)." Plaintiff meant that pregnancy discrimination was the only possible reason for Guzman's slowness; all other reasons do not "add up." (Plf Dep 78:23-79:13).

114. Plaintiff was treated more favorably than other salespeople because she was provided special access to Dealertrack and received a bonus for selling approximately over twenty (20) vehicles that no one else received right after announcing her pregnancy. <u>Plaintiff Dep. 105:7-18</u>.

Response: Deny that she received the bonus for selling 27 or 28 cars for the month of November 2018 because of a preference but because she was the top saleswoman. (Plf Aff. ¶ 39). Similarly, Ishaque granted him DealerTrack access Similarly, as a result of her top sales, and because Guzman at the time was still learning how to use the DealerTrack system, Thanwalla granted express access to Plaintiff to use the Dealertrack.

115. After Plaintiff announced her pregnancy, no employee was treated more favorably than her. Plaintiff Dep. 105:19-107:3.

Response: Deny. (Plf Dep. 105:24-106:3).

116. Plaintiff's employment with Hillside Auto Outlet ended in January 2019 when she voluntarily quit. Plaintiff Dep. 36:6-11, 44:16-18.

Response: Deny that Plaintiff voluntarily quit. (Plf Depo. 230:22-232:9).

117. Plaintiff concedes she was not constructively discharged. <u>Plaintiff Dep. 230:22-24, 231:22-232:9.</u>

Response: Deny, in describing why she left employment at Hillside Auto Outlet, Plaintiff described the workplace as being "intolerable" "pregnant, tired, and not making any money" as a result of the pregnancy discrimination. (Plf Depo. 230:22-232:9).

118. Prior to her quitting, Plaintiff was allegedly promised a promotion to a manager position by Thanwalla. <u>Plaintiff Dep. 90:5-91:6, 93:2-94:14.</u>

Response: Admit.

119. Plaintiff asked about the promotion, but Thanwalla told her he will discuss this with her later. <u>Plaintiff Dep. 90:5-91:6.</u>

Response: Admit.

120. Because Thanwalla was not prepared to discuss a promotion then and there, Plaintiff decided to quit. Plaintiff Dep. 90:5-91:6.

Response: Deny. Plaintiff quit because she was "tired of being given the runaround and not making money," because she was "scared," and also because she was "getting played at this

place [she] thought [she] was going to grow with." Thanwalla's refusal to discuss a promotion was merely evidence that suggested to Plaintiff that she was "being given the runaround" and "getting played." (Plf Dep. 90:23- 91:6).

121. Specifically, Plaintiff quit because she did not want to wait for Thanwalla to make a decision about her promotion, as she felt that it was obvious she was not getting a promotion. Plaintiff Dep. 231:7-21.

Response: Deny that Plaintiff quit because she "did not want to wait for Thanwalla to make a decision." Plaintiff had already waited for Thanwalla's promotion decision, but quit because she was "pregnant, tired, and not making any money" as a result of the pregnancy discrimination. Plf Depo. 230:22-232:9. (Plf Dep. 231:11-21).

122. With respect to the promotion, Plaintiff felt that it "was kind of clear as day" that "if he wanted to give [her] that position, he would have given it to [her] at that point." Plaintiff Dep. 92:7-25, 95:3-7.

Response: Admit.

123. Thanwalla never told Plaintiff that he would not give her the promotion; he just wanted to discuss it another time. <u>Plaintiff Dep. 95:8-10.</u>

Response: Deny. While Thanwalla never explicitly told Plaintiff that she would not be promoted, Thanwalla's actions—making Plaintiff wait, and then wait some more—made it clear to Plaintiff that she would not be promoted. (Plf Dep. 92:7-25, 95:3-7).

124. Plaintiff did not feel the need to follow up about her promotion despite Thanwalla's request to discuss it later, and only raised an issue concerning her final compensation after quitting. <u>Plaintiff Dep. 108:10-109:3.</u>

Response: Deny. Plaintiff waited for Ishaque Thanwalla to return from Pakistan, because she "was promised that when he would return that [she] was going to be promoted to sales manager" Plf Dep. 90:8-90:15. Plaintiff's meeting with Thanwalla after his return was a follow-up on an earlier promise. Furthermore, that Plaintiff "only raised an issue concerning her final compensation after quitting" is irrelevant here, since it would be illogical for Plaintiff to discuss a promotion after quitting. When Thanwalla came back, his refusal to discuss about the promotion was "clear as day" a denial of the same. Plf Dep.

125. Approximately ten (10) days after Plaintiff quit, Plaintiff contacted Jory Baron by text complaining about her pay and spoke to him by phone. <u>Baron Dep. 54:18-55:18, 55:23-25.</u>

Response: Admit.

126. Plaintiff told Baron during their conversation that she quit because of her pay – not because of pregnancy discrimination – and wanted to make sure she got paid for the deals she believed she was owed money on. Baron Dep. 64:16-65:7.

Response: Deny. At the time, after texting Jory Baron that she "had not been paid." After Jory Baron called Plaintiff back, Plaintiff "calmly explained how [she] had been sabotaged, why

[she] had quit, and THANWALLA still owed [her] money." At the time, "Jory Baron replied that Plaintiff should 'stop ranting.' Plaintiff is "sabotaged" as a result of her pregnancy. (Exhibit 7 Supplemental Response to Interrogatory 7.)

- 127. Jory Baron told her he would speak to Thanwalla and that, if she was owed anything, she would get paid. <u>Baron Dep. 60:19-63:12, 63:18-64:15, 65:8-15</u> **Response:** Admit.
- 128. After speaking to Thanwalla, Baron called Plaintiff back but she was unable to answer; Baron then offered to speak with her when he was available and she said never mind, and that she planned to go a different route. <u>Baron Dep. 60:19-63:12, 63:18-64:15, 65:16-66:5, 66:23-67:13, 70:10-71:2, 88:8-16.</u>

Response: Admit, but Plaintiff said "never mind" only after Baron told Plaintiff to "stop ranting." (Exhibit 7 Supplemental Response to Interrogatory 7.)

129. Thanwalla informed Baron that Plaintiff quit and that there was no money owed to her, and Thanwalla agreed to ascertain whether she is owed money for any pending deals, to which Thanwalla agreed, but stated that at that time, to his knowledge, there was no money owed to her. <u>Baron Dep. 68:15-69:13, 69:21-70:9.</u>

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

130. In the same vein, Plaintiff acknowledged that the dealership would not want her out because of her pregnancy, but that Guzman did because "it was more of a personal thing against me while being pregnant." <u>Plaintiff Dep. 99:7-25.</u>

Response: Admit.

131. Plaintiff could not specify how Guzman played any role as a decision-maker at the dealership and described it as a "team effort" because he "would definitely be involved in ... decisions," yet acknowledged that Thanwalla was the one who made decisions. <u>Plaintiff Dep.</u> 110:17-111:4.

Response: Deny, Guzman was promoted as the financial manager in or around July or August 2018. Plaintiff Dep. 57:25-58:3; 60:4-60:7. Thereafter, as the financial manager, Guzman was part of the "team effort" and was "involved [in employment] decisions" even while not having the sole authority to hire, fire, or discipline. *See* Plf Dep. 110-17:111:4. For instance, Plaintiff was hired only after the general manager Ishaque Thanwalla conferred with the financial manager Jeanique. *See* Plf Dep. 56:21-57:6. Guzman made decisions while Thanwalla departed to Pakistan.

132. Guzman was never disciplined while at work, did his job the right way, and viewed as a professional who helped everybody out and jumped in to get the job done. Guzman Dep. 107:24-108:4; Jennings Dep. 60:19-61:2.

Response: Deny. Defendants claim here that Guzman "did his job the right way, and viewed as a professional who helped everybody out and jumped in to get the job done," which is in direct contradiction with Defendants' earlier claim in 86. that "Guzman, whose job in the

Finance Department which was running the credit histories of Hillside Auto customers and prefilling their automobile purchase financing applications, would frequently keep customers waiting longer than necessary, creating poor customer impressions of Hillside Auto's service."

133. Plaintiff and Thanwalla had a good working relationship; they respected each other and were close. Thanwalla Dep. 85:2-15.

Response: Admit.

134. Plaintiff never complained about her pay to Thanwalla; in fact, she told him that she made more money at Hillside Auto Outlet than she ever made in her life. <u>Thanwalla Dep.</u> 84:19-25.

Response: Deny, Plaintiff complained about her pay to Ishaque Thanwalla on numerous occasions. She complained orally that "ever since [she] announced it, that this -XY and Z has been happening." Plf Dep 96:20-97:2.

Plaintiff's Alleged Damages

135. Plaintiff obtained employment elsewhere almost immediately after quitting at Hillside Auto Outlet; in fact, she had her next job at NYC Motor Cars lined up by Ali, one of the managers that worked with Plaintiff at Hillside Auto Outlet, and worked at several other dealerships thereafter, ultimately leaving the workforce due to the birth of her second child. Plaintiff Dep. 48:6-18, 48:17-50:4, 50:23-51:9, 51:12-17, 51:18-25, 52:4-10, 51:20-25, 52:11-12, 52:15-25, 53:2-25, 54:7-14, 54:2-7, 54:18-55:2, 98:8-16, 114:8-16, 126:18-131:11; Thanwalla Dep. 69:14-70:3, 84:5-18.

Response: Admit.

136. Plaintiff's circumstances got better within a few months of her quitting employment with Hillside Auto Outlet. Plaintiff Dep. 114:17-18.

Response: Deny that it was "within a few months." Plaintiff stated that the "grass wasn't greener in the beginning, but of course they got better" after "[m]aybe a few months." Plf Dep 114:8-16.

137. Specifically, the volume of Plaintiff's sales at NYC Motor Cars made things better for Plaintiff. Plaintiff Dep. 114:19-115:15.

Response: Admit.

138. Plaintiff is seeking more than \$2 million dollars in damages, but is unsure about the basis for seeking these damages. Plaintiff Dep. 111:5-15, 153:21-154:5.

Response: This is not a statement of material fact to which a response is required.

139. Plaintiff did not seek any medical treatment or hospitalization concerning her alleged emotional injuries. <u>Plaintiff Dep. 112:25-113:9.</u>

Response: Admit.

140. She has since recovered from any alleged emotional injuries, and any symptoms or injuries allegedly suffered have now been resolved. Plaintiff Dep. 113:10-114:7.

Response: Deny. Plaintiff stated that "I wouldn't say [making money] alleviated everything, no." Plaintiff Dep. 115:14-15.

Hillside Auto Outlet and Hillside Auto Mall are Not Joint Employers

141. Hillside Auto Outlet and Hillside Auto Mall operate as two (2) separate automobile dealerships. Thanwalla Dep. 218:12-219:7; Baron Dep. 47:9-48:16.

Response: Deny insofar as Plaintiff alleges that Hillside Auto Mall is part of a single enterprise and a joint employer. Admit that Plaintiff did not directly work for Hillside Auto Mall. (Plf Dep. 34:20-36:5).

- 142. The two dealerships are located several blocks away from each other. <u>Kataev</u> <u>Decl. Exs. A & C; Thanwalla Dep. 22:3-8; Baron Dep. 46:24-47:8; Guzman Dep. 63:16-19.</u> **Response:** Admit.
- 143. Plaintiff worked at Hillside Auto Outlet, and never worked at Hillside Auto Mall. <u>Thanwalla Dep. 35:6-22; Plaintiff Dep. 34:7-35:3.</u>

Response: Deny insofar as Plaintiff alleges that Hillside Auto Mall is part of a single enterprise and a joint employer. Admit that Plaintiff did not directly work for Hillside Auto Mall. (Plf Dep. 34:20-36:5).

144. Plaintiff was not sure whether the two dealerships were joint employers. Plaintiff Dep. 35:18-36:5.

Response: Admit that Plaintiff was unsure what the definition of "joint employers" is. Plaintiff alleges that Hillside Auto Mall is part of a single enterprise and a joint employer. Admit that Plaintiff did not directly work for Hillside Auto Mall. (Plf Dep. 34:20-36:5).

145. Plaintiff merely included Hillside Auto Mall as a Defendant solely because both dealerships were "kind of run by the same people." <u>Plaintiff Dep. 35:9-17.</u>

Response: Deny. (Plf Dep. 34:20-36:5).

146. However, this is untrue, as Thanwalla ran Hillside Auto Outlet and had no duties with Hillside Auto Mall, while Phelan ran Hillside Auto Mall, and had no duties with Hillside Auto Outlet. <u>Jennings Dep. 25:2-5, 38:9-11, 42:3-10.</u>

Response: See Counter-Statement 145.

- 147. Hillside Auto Mall had no control over Plaintiff's daily employment activities. Jennings Dep. 30:12-21, 32:24-33:11, 36:23-37:8, 42:3-10, 50:23-25, 51:9-14. **Response:** Admit.
 - 148. Thanwalla set the pay plans at Hillside Auto Outlet, while Phelan set the pay

plans at Hillside Auto Mall. Jennings Dep. 42:3-10.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

- 149. Thanwalla handled employee scheduling at Hillside Auto Outlet, while Phelan handled employee scheduling at Hillside Auto Mall. <u>Jennings Dep. 50:23-25, 51:9-14.</u> **Response:** Lack knowledge sufficient to admit or deny the truth of this statement.
- 150. Jory Baron, an owner of Hillside Auto Outlet, had no duties with Hillside Auto Mall. Baron Dep. 83:10-16; Jennings Dep. 36:23-37:8.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

151. The pay plans for salespersons at Hillside Auto Outlet and Hillside Auto Mall were different from each other. <u>Jennings Dep. 30:12-21, 32:24-33:11.</u>

Response: Deny. (Jennings Dep. 30:12-18; 32:24-33:4).

152. Deana Jennings ("Jennings") has been controller of Hillside Auto Mall since she was hired by Aaronson in 2008. Jennings Dep. 13:23-14:13, 15:13-15, 16:10-17:2.

Response: Admit.

153. Aaronson informed Jennings that he was opening up another store in 2018 and asked her to serve as a controller at Hillside Auto Outlet part-time until a full-time controller for that dealership was found. Jennings Dep. 20:7-20; 17:3-8.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

154. While Jennings mostly continued to work for both dealerships from Hillside Auto Mall Mondays through Fridays from 10:00 AM until 5:00 PM, she would sometimes work on site at Hillside Auto Outlet. Jennings Dep. 14:6-10, 16:13-17:2, 17:9-24, 19:10-17.

Response: Admit.

155. From 2018 until 2020, Jennings worked at both Hillside Auto Outlet part-time and Hillside Auto Mall full-time concurrently until a full-time controller was found for Hillside Auto Outlet. Thanwalla Dep. 39:13-40:3, 40:11-23, 42:17-22; Jennings Dep. 16:7-9, 20:21-25, 35:18-36:9; Guzman Dep. 72:23-73:10.

Response: Admit.

156. Jennings held the same position as a controller at both dealerships, and her duties at both dealerships - maintaining the books, payroll, bills, sales tax, and some DMV related work – were the same, except that Jennings did not do any DMV related work for Hillside Auto Outlet. Jennings Dep. 15:16-16:6, 17:25-18:5, 19:18-20:2, 21:20-25.

Response: Admit that Jennings is the controller at both dealerships; otherwise lack knowledge sufficient to admit or deny the truth of the rest of the statement.

157. Hillside Auto Outlet's current controller since 2020, Susan Zhivo, does not work

at Hillside Auto Mall. Thanwalla Dep. 41:14-42:16; 219:8-13.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

158. Other than Jennings, no other employee has worked at both Hillside Auto Outlet and Hillside Auto Mall. Jennings Dep. 55:10-13.

Response: Lack knowledge sufficient to admit or deny the truth of this statement.

159. It is common for dealerships to purchase vehicles from other dealerships in order to sell a particular vehicle to a customer that it does not have in stock; Hillside Auto Outlet purchased vehicles from both Hillside Auto Mall and other dealerships in order to do so, with no preference for Hillside Auto Mall. <u>Baron Dep. 47:9-48:16; Guzman Dep. 63:20-64:14, 64:21-65:15; Jennings Dep. 55:14-56:3; Plaintiff Dep. 34:10-35:14, Thanwalla Dep. 23:8-24:2, 24:9-27:6, 26:11-20; Guzman Decl.</u>

Response: Deny. (Plf Aff. \P 42).

160. When asked at her deposition about criminal convictions, Plaintiff initially testified that she was solely convicted for a marijuana related offense, until she was presented with evidence of her conviction for uttering forged instruments – a crime of dishonesty. Plaintiff Dep. 20:21- 24:14; Kataev Decl. ¶ 9, Ex. G.

Response: This is not a statement of material fact to which a response is required.

Additional Material Facts

- 161. Each of the members of Hillside Auto Outlet, Josh Aaronson, Jory Baron, The Estate of David Baron, and Ishaque Thanwalla, had the power to hire and fire at Hillside Auto Outlet. (Jennings Dep. 38:12-39:5).
- 162. Between late December 2018 and early January 2019, Ishaque Thanwalla was in Pakistan. During this period of time, Andris Guzman assisted Thanwalla in running the day-to-day operations at Hillside Auto, being the financial manager on site.
- 163. Jory Baron was present at the dealership a couple of months each month. As a result, he knew of the Plaintiff, including her identity, her schedule and compensation at the time when she reached out to him in January 2019. (Stidhum Aff. ¶¶ 3-4; Plf Dep. 58:19-21; 59:4-7).
- 164. When there was an issue that goes beyond the responsibilities of Isaac or Jay, she would report to Jory Baron "Only when there was an issue." (Plf Dep. Dep 59:21- 60:15).
- 165. Guzman was a sales manager at Hillside Auto Outlet from Plaintiff's hiring through July or August 2018. (Stidhum Aff. ¶5).
- 166. Thereafter, from September 2018 through Plaintiff's termination in January 2019, Guzman was the financial manager. (Stidhum Aff. ¶7).
- 167. As the financial manager, Guzman was part of the "team effort" and was "involved [in employment] decisions" even while not having the sole authority to hire, fire, or discipline. (Plf Dep. 110-17:111:4). For instance, Plaintiff was hired only after the general manager Ishaque Thanwalla conferred with the financial manager Jeanique. (Plf Dep. 56:21-57:6).

- 168. Guzman was not the general sales manager. (Stidhum Aff. ¶11).
- 169. The general manager was Ishaque Thanwalla. (Guzman Dep. 68:14-15.)
- 170. At all relevant times, Deanna Jennings worked concurrently for Hillside Auto Outlet and Hillside Auto Mall. (Jennings Dep. 17:9-14)
- 171. At the time, Aaronson said he "was opening another store and he wanted me to be controller until they found a full-time person for the position." (Jennings Dep. 20:7-20).
- 172. Plaintiff, a saleswoman, is expressly given authorization to access to Dealertrack by general manager Ishaque Thanwalla. (Plf Dep. 46:19-22).
- 173. Plaintiff was given Ishaque Thanwalla's username and password to run and read credit between August 2018 and December 2018. (Plf. Dep. 175:20-176:8).
- 174. Plaintiff states that 40 to 50 percent of the time, she can get customers in and out of the door within an hour or less; therefore, the time it takes a customer to purchase a vehicle is predictable. (Plf. Dep. 182:15-23).
- 175. Between August and December 2018, Plaintiff was given express authorization to run, read, and pre-approve the credit applications with DealerTrack. (**Plf. Dep. 175:20-176:8**).
- 176. For the period of time between late December 2018 and January 2019 up until Thanwalla's return from Pakistan, Plaintiff Leticia Stidhum's only point of contact upon completion of the credit application was Andris Guzman. At that time, Jeanique had departed from Hillside Auto Outlet, Thanwalla was overseas, and Zanan did not typically run the credit. (Plf. Dep. 64:15-20; 68:23-69:3; 175:20-176:8).
- 177. In 2018 prior to Thanwalla's trip to Pakistan in late December 2018, it "was mostly up to Isaac and Guzman" to run the credit, and when Ishaque Thanwalla was away between late December 2018 and January 2019, Guzman was the only one who was responsible for running the credit. (Plf Dep 67:4-67:22).
- 178. Prior to Thanwalla's trip overseas, it "was mostly up to Isaac and Guzman" to run the credit, and when Ishaque Thanwalla was away in December 2018 and January 2019, Guzman was the only one who was responsible for running the credit. *See* Plf Dep 67:4-67:22.
 - 179. Serge Zanan qualified a customer only very rarely. (Plf Dep 67:23-25).
- 180. In August 2018, Thanwalla taught Plaintiff how to run and read credit and expressly gave her access to DealerTrack(Plf. Dep. 175:20-176:8).
- 181. "[F]or the most part" because the sales procedure is to "get [the] ID, the most recent two paystubs, and that proof of address if needed," the verification process is instantaneous and conducted not by any employee of Hillside Auto Outlet but by the banks. (Plf Dep. 64:21-65:12, Plf. Aff. ¶¶ 19-20).
- 182. The sales manager did not have to contact the employer to verify that the paystubs are legitimate. Instead, the sales manager simply deploys a heuristic to quickly determine by sight whether the paystubs are legitimate to upload for the banks. (Plf. ¶21).
- 183. The dealerships' determination would never take twenty to thirty minutes or hours. Rather, the determination is for the most part instantaneous. (Plf. Aff. ¶ 22).
- 184. Fraud alerts on Hillside Auto Outlet customer's profiles occurred rarely. (Plf. Aff. ¶ 23).
- 185. Additional verification on the part of credit bureaus occurred rarely and does not require one or two days to update. (Plf. Aff. \P 24).
 - 186. Guzman intentionally delayed the credit applications of Plaintiff's customers

despite Plaintiff asking Guzman multiple times about the status of the credit applications after her pregnancy announcement in late November 2018 and Ishaque Thanwalla's trip to Pakistan in late December 2018. (Plf. Aff. ¶ 25).

- 187. How quickly Guzman chooses to run the credit is squarely within his—and by extension—the dealership's control. (Plf Dep. 69:12-69:16).
- 188. Car insurance is mandatory in New York. Thus, regardless of whether customers are paying in cash or through finance, customers who have funds to purchase a vehicle secure enough funds to purchase car insurance in addition to the car purchase. (Plf. Aff. ¶ 26).
- 189. Of the two to three people who Plaintiff was seeing daily, on average two customers walked out (roughly 2/3 of the customers) walked out due to the longer wait time caused by Guzman's targeted and intentional delay in running and reading the credit applications. (Plf Dep. 192:10-192:21).
- 190. At Hillside Auto Outlet, Plaintiff was the only female salesperson for the first four months of her employment. (Plf Aff. ¶ 34).
- 191. Thereafter she was one of two female salespeople at Hillside Auto Outlet. (Plf Aff. ¶ 35).
- 192. Thanwalla knew of Stidhum's pregnancy. (Jennings Dep. 62:19-63:3; Decipher Chat Excerpt between Defendant Ishaque Thanwalla and Ali Raskesnia about Plaintiff Leticia Stidhum's pregnancy (Ali: "Your daughter is having a baby [pregnant woman emoji]" Thanwalla: "Which one" Ali: "Leticia" Thanwalla "I know").
 - 193. Guzman had access to the Dealertrack password. (Plf. Aff. ¶ 36).
- 194. Guzman refused to provide Plaintiff Leticia Stidhum with the Dealertrack password. (Plf. ¶ 37).
- 195. Plaintiff was the top salesperson at the dealership up and until November 2018. (Plf Depo. 77:21-25).
- 196. Over time, between July or August 2018 to December 2018, Guzman "learned how to navigate through it a little quicker." (Plaintiff Dep. 8:4-7). *Between late December 2018 through the end of Plaintiff's employment in January 2019*, Guzman intentionally delayed the credit applications of Leticia Stidhum's customers despite Leticia Stidhum inquiring about the status of the credit applications multiple times. Thus, it was "clear as day" that there are no rational basis for Guzman making her wait longer. (Plaintiff Dep. 8:4-7; 78:23-79:13; Plf. Aff. ¶ 8-9).
- 197. Thus, it was "clear as day" that there are no rational basis for Guzman making her wait longer. (Plf Depo. 78:23-79:13; Plf. Aff. ¶ 8-9).
- 198. While previously, the wait time was around 20 minutes to handle these applications (83:3-8), the wait time increased to 40-60 minutes, or longer (Plf Depo. 93:9-12). This lead to customers walking out. (Plf Depo. 83:3-83:17).
- 199. This happened "only right after I announced my pregnancy, that would be the first reason why, and not to mention, like I said before, he was my point of contact once Jay was fired so I can tell the difference in, you know, from that time and after I announced my pregnancy. It wasn't [like] I had customers waiting so long after Jay quit. From that time after my pregnancy, I know it's clear as day that that's what was going on. I was a top saleswoman at a point and I went from being the top salesperson to being the one with the least cars out." (Plf Depo. 78:23-79:13).
 - 200. A text message sent to Thanwalla from Stidhum reads, in relevant part: "and for

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you to call me your daughter and say you love/ me and all this bull shit knowing wtf i been going thru this past month you been gone/ not making shit because your team fucking sucks I work 60 hours a week for 7/ months straight no days off n december i slacked because you left and everything went to shift from there."

- 201. Plaintiff lost many customers to Guzman's deliberate delay, including a "couple of customers" who *explicitly stated* that it was due to the wait time. (Plf. Dep. 83:13-84:11).
- 202. DMV Clerk Lilly was disciplined while pregnant and departed and she stormed out upset at Hillside Auto Outlet's treatment of her within a week of Plaintiff's start at Hillside Auto Outlet. (Plf. Dep. 100:13-84:11).

203.

Dated: Flushing, NY September 1, 2023

TROY LAW, PLLC Attorneys for Plaintiffs

/s/ John Troy John Troy